



System Edge - RELEVANT PAST PERFORMANCE OVER PAST 3 YEARS

PROJECT 1:

Government Agency / Organization:	DHS-TSA
Contract Number:	GS-35F-5458H
Dollar Value (\$):	\$10,340,205

Description of the work performed:

System Edge, as a part of IBM team, is currently providing Professional and Technical Support services at the TSA in support of this \$2.4B OASIS Contract. Our team comprised of 23 personnel and was deployed at multiple TSA locations in Metro Washington, DC area. Our team provided Program Management, Project Management, Business Administration, Project Planning, Financial Planning, Financial Analysis, Budgeting, Independent Verification and Validation (IV&V), Quality Assurance, Configuration Management, Records Management, HR Management, Process Improvement, IT Programming, System Engineering, System Testing and Database Administration Technical Services on this contract.

Relevant Seaport-e Functional Areas: **3.10, 3.20, 3.21**

PROJECT 2:

Government Agency / Organization:	HHS- Program Support Center (PSC)
Contract Number:	HHSP350200900046I
Dollar Value (\$):	\$5,116,279

Description of the work performed:

System Edge provided 29 Administrative Support personnel to the HHS-PSC on the Cooperative Administrative Support Unit (CASU) IDIQ contract on which SERCO is the prime. System Edge’s Administrative Clerks, Logistics Clerks, Administrative Assistants, Executive Assistants and Secretaries were deployed at **43 different client sites** all over the U.S., while supporting more than 9 Task Orders for HHS as well as other agencies like U.S. Army Natick Research, Development, and Engineering Center and the **U.S. Navy OPNAV N1 (Navy N1) DCNO Manpower,**

Personnel Education and Training Division, that also use this vehicle. System Edge provided Administrative, Clerical, Operations Support in the areas of billing, logistics support, document editing and proofreading, word processing, desktop publishing, record keeping, office support services, and secretarial services. Our administrative support personnel provided secretarial support, answering telephones, greeting visitors, documentation of manuals, issue logs, meeting logs, status update memos, meetings coordination, configuration management and version control, logistics and inventory management, reports generation and filing, help desk, and customer support to HHS and other client agencies on this contract. We successfully met the sudden surge in demand and often deployed personnel at client sites on an emergency basis within 48 hours of client request.

Relevant Seaport-e Functional Areas: **3.10, 3.20, 3.21**

PROJECT 3:

Government Agency / Organization:	U.S. Department of State
Contract Number:	SAQMMA07A0211
Dollar Value (\$):	\$8,450,803

Description of the work performed:

System Edge staffed and rapidly deployed 53 administrative, and clerical support staff to 29 DoS offices nationwide, including locations in Texas, Washington, Florida, South Carolina, Virginia, and the Washington, DC, while supporting over 24 Task Orders from 13 different DoS Bureaus. Our administrative support personnel provided secretarial and administrative support including answering telephones, handling and filing documents, greeting visitors, coordinating and setting up meetings, organizing travel schedules, managing the logistics of conferences, events, and travel, organizing the logistics of escorting services for foreign dignitaries, providing office management services, accounting clerical support, documentation of manuals, issue logs, meeting logs, and status update memos. We successfully met the sudden surge in demand and often deployed personnel at client sites on an emergency basis within 48 hours of client request.

Relevant Seaport-e Functional Areas: **3.10, 3.20, 3.21**